

C E R T I F I C A T E

TEACHER of the YEAR 2011

for

Christiane Mermoud, born on 26th May 1948

Bern (Switzerland), 1st of January 2012

Learning Institute - www.LearningInstitute.ch
Provider of Private Lessons & Language Courses



This title is granted to the most valuable teacher from the Learning Institute.

Several aspects of the teachers work and personality were considered:

The number of lessons taught (quantity), satisfaction of clients (subjective quality), achievements of clients (objective quality), methodology, expertise, constitution of collaboration, overall personality and behaviour.